



Built Water Solutions

Water Consultancy Specialists



QUALITY POLICY STATEMENT

Procedure No: 1.2

Date: 2023

Issue: B

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Quality Policy Statement

Built Water Solutions Pty Ltd specialises in Water Risk Management, Consulting and Disinfection Systems.

We pride ourselves on providing services that meet our client's criteria and specifications.

Our services are delivered by meeting the appropriate Australian Standards, applicable statutory and regulatory requirements.

Our management systems are compliant to ISO 9001:2015 Quality Management Systems and are integrated with the Work, Health, and Safety Management System.

Objectives:

With quality of product and service at the forefront of our Company's objectives, our primary goal is to satisfy our clients' needs through the provision of:

- employing a skilled, experienced, and stable workforce.
- regularly up-skilling our workforce.
- determining, reviewing, and addressing risks and potential opportunities.
- setting, reviewing, integrating, and updating our quality objectives.
- meeting the Client's specification.
- promoting and maintaining safety programs throughout the business.
- a rigorous approach to reviewing and updating our systems.
- endeavouring to improve the capability of our processes.
- enlisting the full participation of each employee in our quest for excellence.
- expecting our suppliers to make commitments to continual and quality improvement.
- effective communication between management, staff, Clients, and stakeholders.
- formal and informal Client feedback mechanisms.
- developing long term Client relationships.
- an environment that reflects a culture of effective leadership, commitment to continuous improvement and innovation.
- Making this quality policy statement available to all interested parties.

Managing Director: Ross Jones

Date: 07/11/2023